

Augsburg College

AQIP Quality Checkup Visit

February 7-9, 2007

Lynn Onken, Senior Director, Organizational Development, San Juan College (New Mexico)
Warren Roby, Professor and Chair of Language Studies, John Brown University (Arkansas)

Wednesday, February 7

Time	Event/Purpose	Attendees	Location
12:00-1:00	Opening Celebration and Luncheon (Program at 12:40)	Campus Community--First Wednesday Community Lunch	Christensen Center - East Commons
1:00-1:30	Kennedy Center Open House	Campus Community	Kennedy Center
1:30-2:00	Team Time		Lindell 1
2:00-2:45	AQIP Action Project Leaders	<ul style="list-style-type: none"> • Bridget Robinson-Riegler, Assessment Director and Chair, Psychology (Assessment of Student Learning) • Joan Griffin, Associate Dean for General Education and English (Developmental Curriculum and General Education Curriculum) • Tom Morgan, Special Assistant to the President (Aligning Strategic Planning and Budgeting) • Julie Olson, Vice President of Enrollment Management (Mission-Driven Assessment of Student Markets) • John Schmit, Dean of Graduate and Adult Academic Programs and English (Graduate Studies Division Governance and Oversight) • David Warch, Director, Information Technology (Investment in and Improvement of College Teaching and Learning Spaces) 	Christensen Center - Minneapolis
2:45-3:30	General Education (Category 1)	<ul style="list-style-type: none"> • Joan Griffin, Associate Dean for General Education and English • Bridget Robinson-Riegler, Psychology and Assessment Director • Diane Pike, Sociology and Director, Center for Teaching and Learning • Lori Brandt Hale, Religion (Search for Meaning) • Barb Curchack, Psychology, (Social and Behavioral Sciences Liberal Arts Foundation) • Jacqueline deVries, History (Writing Graduation Skill) • Marilyn Florian, Health and Physical Education (Lifetime Fitness Core Skill) • Orv Gingerich, Associate Dean for International Programs (Augsburg Experience and Diversity and Global Awareness) • Doug Green, English (Many Voices Project) • Anne Kaufman, Education (Speaking Graduation Skill) • Merilee Klemp, Music (Fine Arts Liberal Arts Foundation) • Russell Kleckley, Religion (Senior Keystone) • Mary Laurel True, Associate Director, Center for Service, Work, and 	Christensen Center - Minneapolis Room

		<p>Learning (Engaging Minneapolis)</p> <ul style="list-style-type: none"> • Dal Liddle, English (Humanities Liberal Arts Foundation) • Dave Matz, Psychology (Critical Thinking Graduation Skill) • Lois Olson, Director, Center for Service, Work, and Learning (Augsburg Experience) • Vicki Olson, Education (Diversity and Global Awareness) • Deb Redmond, Communication Studies (Quantitative Reasoning Graduation Skill) • Kathy Swanson, English (Effective Writing) 	
3:30-4:30	President's Cabinet (All Categories)	<ul style="list-style-type: none"> • Paul C. Pribbenow, President • Leif Anderson, Chief Information Officer • Tracy Elftmann, Vice President of Institutional Advancement • Barbara Edwards Farley, Vice President of Academic Affairs and Dean of the College • Ann Garvey, Vice President of Student Affairs • Gaye Lindfors, Special Assistant to the President (Senior Vice President) • Tom Morgan, Special Assistant to the President (Senior Vice President) • Julie Olson, Vice President of Enrollment Management • Dan Sjoquist, Interim Vice President of Finance and Administration 	Lindell 301
4:30-4:45	Break		Lindell 1
4:45-5:15	AQIP Steering Committee	<ul style="list-style-type: none"> • Barbara Edwards Farley, Vice President of Academic Affairs and Dean of the College (Chair) • Nora Braun, Business Administration/Management Information Systems • Lee Clarke, Business Administration/Management Information Systems • Sally Daniels, Director, Parent and Family Relations • Ann Garvey, Vice President of Student Affairs • Joan Griffin, Associate Dean for General Education and English • Gaye Lindfors, Special Assistant to the President (Senior Vice President) • Tom Morgan, Special Assistant to the President (Senior Vice President) • Julie Olson, Vice President of Enrollment Management • Jay Phinney, Special Assistant to the Vice President of Academic Affairs • Bridget Robinson-Riegler, Assessment Director and Chair, Department of Psychology • John Schmit, Dean of Graduate and Adult Academic Programs and English • David Warch, Director, Information Technology 	Lindell 301
5:20-5:50	Faculty Senate Meeting (Categories 1, 5, 8)	<ul style="list-style-type: none"> • Tony Bibus, Faculty Senate President and Chair, Social Work • Paul C. Pribbenow, President • Barbara Edwards Farley, Vice Present of Academic Affairs and Dean of the College • Lars Christiansen, Sociology • Robert Cowgill, English • Mark Engebretson, Physics • Darcey Engen, Theatre • Garry Hesser, Sociology • Ashok Kapoor, Business Administration/Finance • Keith Gilsdorf, Economics 	Sverdrup 102

		<ul style="list-style-type: none"> • Barb Lehmann, Social Work • Rosemary Link, Social Work • Vicki Olson, Education • Diane Pike, Sociology 	
6:30-8:30	Dinner with External Stakeholders (Category 9)	<ul style="list-style-type: none"> • Paul C. Pribbenow, President • Barbara Edwards Farley, Vice President of Academic Affairs and Dean of the College • Bill Green, History Department, Interim Superintendent of the Minneapolis Public School District • Joe Erickson, Education Department, Former Chair of the Minneapolis Public School Board • Tom Morgan, Special Assistant to the President (Senior Vice President) • Peter Rogness, Bishop, St. Paul Area Synod, ELCA • Jack Fortin, Representative from Luther Seminary • Kent Eklund, President, Fairview Foundation • Matthew Anderson-Stembridge, Executive Director, Faith in the City • Art Erickson, President, Urban Ventures 	Minneapolis Club – Oak Room

Thursday, February 8

Time	Event/Purpose	Attendees	Location
8:00-8:40	Augsburg College Board of Regents (Categories 5 and 8)	<ul style="list-style-type: none"> • Paul C. Pribbenow, President • Ted Grindal, Chair, Augsburg College Board of Regents; Attorney/Partner Lockridge Grindal Nauen PLLP • Dean Kopperud, Vice-Chair, Augsburg College Board of Regents; Consultant • Marie McNeff, Augsburg College Professor Emerita & Dean of the College (retired) 	President's Office
8:50-9:15	Federal Compliance Review	<ul style="list-style-type: none"> • Barbara Edwards Farley, Vice President of Academic Affairs and Dean of the College • Mike Bilden, Director, Weekend and Graduate Admissions • Carola Thorson, Associate Director of Day Admissions • Ann Garvey, Vice President of Student Affairs • Judi Green, Academic Affairs Project Manager • Tom Haglund, Interim Controller • Betsey Norgard, Director of Publications • Julie Olson, Vice President of Enrollment Management • John Pack, Director, Public Safety • Bridget Robinson-Riegler, Assessment Director • Paul Terrio, Director, Student Financial Services 	Lindell 301
9:15-10:00	Academic Affairs Student Services (Category 1)	<ul style="list-style-type: none"> • Lois Olson, Director, Center for Service, Work, and Learning • Sheila Anderson, Associate Director, Academic Advising • Matt Haines, Chair, Mathematics (Mathematics Tutors) • Benjy Kent, Director, Academic Advising and Achievement • Melissa Lee, Athletics Department Academic Liaison • Anne Lynch, Disability Specialist, CLASS Program • Jane Ann Nelson, Director, Library Services • Aly Olson, Director, TRIO/Student Support Services • Dixie Shafer, Director, Undergraduate Research and Graduate Opportunities (URGO) • Wendi Wheeler, Assistant Director, Weekend College 	Lindell 301
10:00-10:15	Break		Lindell 1
10:15-11:00	Student Affairs (Category 3)	<ul style="list-style-type: none"> • Sarah Griesse, Interim Assistant Dean of Student Affairs • Mike Bilden, Director, Weekend and Graduate Admissions • Emiliano Chagil, Director, Hispanic-Latino Student Services • Sadie Curtis, Physical Disabilities Specialist, Access Center • Sally Daniels, Director, Parent and Family Relations • Meghan Flores, Associate Director of Financial Aid • Nancy Guilbeault, Director, Counseling and Health Promotion • Ross Murray, Campus Ministry • Will O'Berry, Assistant Director, Campus Activities/GLBTQA Advisor • Cindy Peterson, Director, American Indian Student Services • Patrice Salmeri, Director, StepUP Program • Amanda Temple, First Year Hall Director, Urness Hall • Bao Thao, Director, Pan-Asian Student Services 	Lindell 301

11:00-11:15	Break		Lindell 1
11:20-11:40	Chapel	Campus Community	Hoversten Chapel, Foss Center
12:00-1:00	Luncheon	Weekend College Students <ul style="list-style-type: none"> • Michelle Roulet • Ebony Wiggins • Patrick Bayle • Eric Miller Graduate Students <ul style="list-style-type: none"> • Andy Carpenter • Erika Kimball • Beth Johnson • Julianne Little • Michelle Kidwell Day School Students <ul style="list-style-type: none"> • Cody Warren • Jeanette Clarke • Rikki Starich • Tyler Sander • Greg Hildebrandt 	Minneapolis Room
1:00-1:30	Break		Lindell 1
1:30-2:15	Institutional Advancement (Category 3)	<ul style="list-style-type: none"> • Tracy Elftmann, Vice President of Institutional Advancement • Tracy Beckman, Director, Government and Community Relations • Heidi Breen, Director, Alumni Relations • Sally Daniels, Director, Parent and Family Relations • Betsey Norgard, Director, Publications, Marketing and Communications • Annie Sarver-Bodoh, Director, Development 	Lindell 301
2:15-2:50	Exploring Our Gifts Program (Category 2)	<ul style="list-style-type: none"> • Phil Quanbeck, Chair, Religion Department • Carol Forbes, Director, Sponsored Programs • Diane Glorvigen, Exploring Our Gifts Program Assistant • Regina McGoff, Associate Director, Center for Global Education • Lois Olson, Director, Center for Service, Work, and Learning • Jay Phinney, Special Assistant to Vice President of Academic Affairs • Shannon Rynders, Lilly Scholar (Student) • Bev Stratton, Religion Department 	Lindell 301
3:00-3:30	Staff Winter Warm-Up Reception	Campus Community hosted by Staff Senate (Diane Detloff and Liz Bassani, Staff Senate Co-Chairs)	Christensen Center--East Commons
3:30-4:15	Assessment Committee (Category 1)	<ul style="list-style-type: none"> ▪ Bridget Robinson-Riegler, Assessment Director and Chair, Psychology ▪ Nancy Fischer, Sociology ▪ Doug Green, English (Humanities and Fine Arts Assessment Consultant) ▪ Lois Olson, Director, Center for Service, Work, and Learning (Academic Affairs Co-Curricular Assessment Consultant) ▪ Diane Pike, Director, Center for Teaching and Learning ▪ Bao Thao, Director, Pan-Asian Student Services, (Student Affairs Co- 	Lindell 301

		Curricular Assessment Consultant) ▪ Eileen Uzarek, Health and Physical Education	
4:15-4:45	Graduate Academic Affairs Committee (GAAC), Graduate Council (GC), Committee on Academic Planning (CAP) (Category 1)	<ul style="list-style-type: none"> • John Schmit, Dean of Graduate and Adult Academic Programs (GAAC and Chair, GC. CAP) • Barbara Edwards Farley, Vice President of Academic Affairs and Dean of the College (Chair, CAP and GAAC) • Beth Alexander, Physician Assistant Program (GAAC) • William Bengtston, Master of Arts in Leadership Student (GAAC) • Lois Bosch, Director, Master of Social Work Program (GC and GAAC) • Mary Kingsley, Chair, Modern Languages (CAP) • Carol Knicker, Education (GAAC) • Bob Kramarczuk, Director, Master of Business Administration Program (GC) • Rosemary Link, Social Work and Faculty Senate (CAP) • Dawn Ludwig, Chair and Director, Master of Science in Physician Assistant Studies Program (GC) • Norma Noonan, Political Science; Director, Master of Arts in Leadership Program; (GAAC and GC) • Vicki Olson, Director, Master of Arts in Education Program (GC) • Stu Stoller, Business Administration/Accounting (GAAC) 	Lindell 301
4:45-5:00	Break		Lindell 1
5:00-5:30	Rochester Campus via ITV (Categories 1 and 3)	<ul style="list-style-type: none"> • John Schmit, Dean of Graduate and Adult Academic Programs • Barbara Farley, Vice President of Academic Affairs and Dean of the College • Rick Thoni, Rochester Director (retired) • Karl Wolfe, Rochester Director (effective 1/31/07) • Mary Kingsley, Chair, External Programs Committee; Chair, Modern Languages • Rochester Faculty and Staff 	Riverside Room
5:45-7:00	Dinner with Faculty (Category 1)	<ul style="list-style-type: none"> • Bridget Robinson-Riegler, Psychology • Stu Anderson, Physics and Assistant Director, Center for Teaching and Learning • Nora Braun, Business Administration/Management Information Systems • Jacqueline deVries, Chair, History and Humanities Division Chair • Nancy Fischer, Sociology • Jeanine Gregoire, Education • Garry Hesser, Sociology and Metro-Urban Studies • Ann Kaufmann, Education and Professional Studies Division Chair • Martha Johnson, Theatre • Kathy Swanson, English 	Augsburg Room

Friday, February 9

Time	Event/Purpose	Attendees	Location
8:00-8:45	Human Resources, Department Chairs and Program Directors, Faculty Committees, Staff Senate (Category 4)	<ul style="list-style-type: none"> • Gaye Lindfors, Special Assistant to the President (Senior Vice President) • Diane Detloff, Staff Senate Co-Chair • Cindy Greenwood, Director, Human Resources • Robert Groven, Communication Studies; Co-Chair, Personnel Committee of Faculty Senate • Lynn Lindow, Chair, Education • Sarah Loudon, Recruiter/Human Resources Associate • Norma Noonan, Master of Arts of Leadership, Program Director • Deb Redmond, Chair, Communication Studies • Bridget Robinson-Riegler, Chair, Psychology • Bev Stratton, Religion; Chair, Committee on Tenure and Promotion 	Lindell 301
8:45-9:15	Institutional Operations (Category 6)	<ul style="list-style-type: none"> • Julie Olson, Vice President of Enrollment Management • Brad Christ, Director, Information Technology Systems • Devon Ross, Assistant Director, Day Admissions • David Draus, Director, Facilities Management • Tom Haglund, Interim Controller • Kevin Healy, Director, Advancement Services • Wayne Kallestad, Registrar • Tom Morgan, Special Assistant to the President (Senior Vice President) • Laura Soler, Manager, Barnes & Noble Bookstore • Paul Terrio, Director, Student Financial Services • David Warch, Director, Information Technology Services • Wendi Wheeler, Assistant Director, Weekend College 	Lindell 301
9:15-10:00	Institutional Research (Category 7)	<ul style="list-style-type: none"> • Julie Olson, Vice President of Enrollment Management • Leif Anderson, Chief Information Officer, • Jim Erchul, Director, Enrollment Planning and Systems Development • Carol Forbes, Director, Sponsored Programs • Kevin Healy, Director, Advancement Services • Kathy Kuross, Information Systems Analyst • Tom Morgan, Special Assistant to the President (Senior Vice President) • Jay Phinney, Special Assistant to the Vice President of Academic Affairs • Bridget Robinson-Riegler, Assessment Director • David Warch, Director, Information Technology 	Lindell 301
10:00-10:15	Break		Lindell 1
10:20-10:40	Chapel	Campus Community	Hoversten Chapel, Foss Center
10:45-11:30	Center for Teaching and Learning and Information Technology (Category 1)	<ul style="list-style-type: none"> • David Warch, Director, Information Technology • Diane Pike, Director, Center for Teaching and Learning • Leif Anderson, Chief Information Officer • Stu Anderson, Assistant Director for Instructional and Course Design, Center for Teaching and Learning • Heather Feehan, Liaison for Computing, Professional Studies and Social Sciences 	Lindell 301

		<ul style="list-style-type: none"> • Carol Knicker, Assistant Director for Programming, Center for Teaching and Learning • Scott Krajewski, Assistant Director, Information Technology Services and Liaison for Computing, Natural Science and Mathematics) • Scott Krenz, Liaison for Computing, Humanities • Nathan Lind, Liaison for Computing, Professional Studies • Chris Pegg, Digital Learning Services Librarian 	
11:30-12:15	Team Time	Lunch Provided	Lindell 1
12:15-1:00	Team Report	President's Cabinet and AQIP Steering Committee	Augsburg Room
1:00-2:00	Closing Celebration and Report (1:20)	Campus Community	Hoversten Chapel, Foss Center